

Operations Committee

2013-10-11 09:35:00.0

Or immediately following the 9:30 a.m. Planning Committee Meeting, whichever occurs later.

Joseph P. Bort MetroCenter Lawrence D. Dahms Auditorium 101 Eighth Street Oakland, California 94607

The MTC Operations Committee considers matters related to transportation system management and operational activities.

This agenda was updated 2013-10-10 09:06:39.0. It is accurate to the best of our knowledge at that time.

For assistance, please contact Martha Silver, MSilver@mtc.ca.gov, 510.817.5604

This meeting will be [audiocast](#) on the MTC Web site during the meeting, and an [audio file](#) will be available for approximately one month after the meeting date.

Chair

Jake Mackenzie

Vice Chair

Steve Kinsey

Members

Alicia Aguirre Tom Azumbrado
Dorene Giacomini+ Scott Hagg
Anne Halsted Sam Liccardo M
Luce Jim Spering

Ex Officio

Amy Rein Worth*** Dave
Cortese***

Ad Hoc

All Other Comm'rs

Staff Liaison

Melanie Crotty

Confirm Quorum

1.

Action: Confirm Quorum

Consent Calendar

2.

Action: Committee Approval

Minutes of September 13, 2013*

a.

- [2a Minutes 9 13 2013l.pdf](#)

Consultant Panel- On-Call Transportation Management System Technical Advisor Services: As li
below (\$818,483)*: i) Atkins North America, Inc. ii) Cambridge Systematics, Inc. iii) Delcan

- b. Corporation iv) DKS Associates v) Iteris vi) Kimley-Horn and Associates**

Presented by: Kaki Cheung

- [2b Consultant Panel On-Call.pdf](#)

FasTrak® Customer Service Center Impacts from All-Electronic Tolling (AET)*

Staff will provide an update on call volumes and web usage related to the implementation of AET at the Golden Gate Bridge.

3. Presented by: Beth Zelinski

Action: Information

- [3 FasTrak Customer Service .pdf](#)

Next meeting

2013-11-08 09:35:00.0

Or immediately following the 9:30 a.m. Planning Committee Meeting, whichever occurs later.

Joseph P. Bort MetroCenter

Lawrence D. Dahms Auditorium

101 Eighth Street

Oakland, California 94607

* Attachment sent to committee members, key staff and others as appropriate. Copies will be available at the meeting.

** All items on the agenda are subject to action and/or change by the Committee. Actions recommended by staff are subject to change by the Committee.

*** The MTC Chair and Vice-Chair are ex-officio voting members of all standing committees.

+ Non-voting member.

Quorum: A quorum of this Committee shall be a majority of its regular non-ex-officio voting members (5).

Public Comment: The public is encouraged to comment on agenda items at committee meetings by completing a request-to-speak card (available from staff) and passing it to the committee secretary. Public comment may be limited by any of the procedures set forth in Section 3.09 of MTC's Procedures Manual (Resolution No. 1058, Revised) if, in the chair's judgment, it is necessary to maintain the orderly flow of business.

Record of Meeting: MTC meetings are recorded. Copies of recordings are available at nominal charge, or recordings may be listened to at MTC offices by appointment. Audiocasts are maintained on MTC's Web site for public review for at least one year.

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可及性和法令第六章： MTC 根據要求向希望來委員會討論有關事宜的殘疾人士及英語有限者提供服務/方便。要便利設施或翻譯協助者，請致電 510.817.5757 或 510.817.5769 TDD / TTY。我們要求您在三個工作日前告知，以滿足您的要求。

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